


AMERICAN EMERGENCY VEHICLES

January 4, 2013

Dear Friend,

We have all joined together over the past few weeks to mourn the loss of Ricky Harkrider. He was a man who touched and served thousands of people, and will surely be missed by all.

Ricky was a top notch businessman, as well as a legend in the ambulance world. It was hard to find someone in the industry that did not know him or had not heard of him.

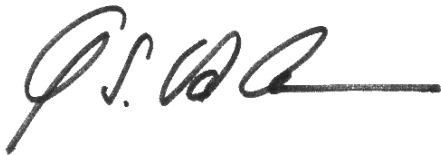
Ricky's company, SERVS, has been an AEV dealer for approximately 20 years. SERVS is one of our largest dealers, and has hundreds of satisfied and loyal customers in their operating area.

AEV will surely miss having Ricky on our team. However, we are pleased that Gina Harkrider will continue to run SERVS with the same level of service and integrity that was exemplified by Ricky, and put that company where it is today.

Please know that AEV will continue our partnership with SERVS to serve and support our customers in Louisiana, Alabama, Arkansas and Mississippi. I pledge the resources of AEV and SERVS to be responsive to your needs for vehicles, parts and service.

I thank you for your concern for Ricky's family at this difficult time. Please feel free to contact me if I can ever be of assistance.

Regards,



Mark S. Van Arnam
President/CEO
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