



AMERICAN EMERGENCY VEHICLES
165 AMERICAN WAY
JEFFERSON, NC 28640
P: 800-374-9749 F: 336-982-9826

IMPORTANT SAFETY RECALL

11/16//2015

This notice applies to your Type II Ambulance AEV Ambulance with a VIN number of 1FTNXXXXXXXXXXXXX

Subject: Seat belt Recall Number: 15V694

Dear American Emergency Vehicle Type II Ambulance Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

American Emergency Vehicles has decided that a defect, which relates to motor vehicle safety, exists in certain 2008-2014 Type II Ambulances, **identified by the VIN printed above** when equipped with a cable mounted seat belt on the rearward facing attendant seat. We apologize for this inconvenience. We are concerned about your safety and satisfaction with our product

! I M P O R T A N T !

- Your AEV Ambulance equipped with a certain cable anchored seat belt is being recalled.
- Parts to repair your vehicle are available. This document contains safety inspection and retro fit part request procedure.
- Component replacement will be at no cost to you.

WHAT IS BEING RECALLED:

On certain Type II vehicles the flexible steel cable that connects the outer safety belt on the rearward facing attendant seat position can fatigue and separate over time as a result of occupant movement into the seat. In certain seat position settings, the seatbelt's flexible steel cable can be located in a position allowing the occupant to slide across the top of it while entering and exiting the seat. This action can bend the steel cable at a severe angle over the seat side, which over time may cause the cable to fatigue and separate. In a crash, a fatigued cable could break, reducing the effectiveness of the vehicle's safety belts and increasing the risk of injury to the occupant.

WHAT WE WILL DO:

AEV will provide field modification instruction and the component required to mitigate this recall at no cost to you. Verify VIN, inspect seat belt cable sleeve then immediately contact AEV Warranty Department via 800-374-9749 or

email request to warranty@aev.com **SUBJECT TITLE: Seatbelt 15V694** in your email body please provide the VIN, current mileage, ship to address and the installer/contact name.

WHAT YOU AS THE OWNER SHOULD DO:

Immediately locate and inspect the affected unit(s) in your fleet. Inspect the rearward facing attendant seat belt cable anchor per the instruction procedure enclosed with this letter, and follow the instructions provided. Replacement of this cable anchored seat belt assembly must be performed.

If you are unable to have your vehicle remedied without charge and in within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to **<http://www.safercar.gov>**.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact American Emergency Vehicles contact information is as follows: Phone: 800-374-9749 Email: warranty@aev.com

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

Sincerely,

Mark Van Arnam - President

SAFETY BELT CABLE ANCHOR INSPECTION & REPAIR FOR RECALL 15V694

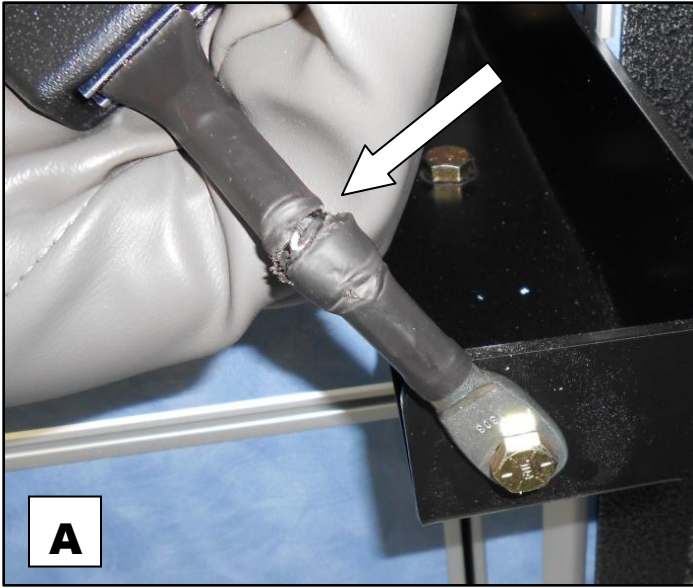
INSPECTION & REPAIR OVERVIEW:

This inspection must be performed on Type II vehicles with rearward facing attendant seats that have a cable anchored female seat belt assembly.

- 1) Illustration “A” is a cable style mount assembly. Inspect the cable sleeve for any cuts or cracks. Bend the cable towards the inside of the seat, carefully inspect for any cuts or cracks in the cable sleeve then bend the cable away from the seat enough to inspect to cables anchoring point. If the cable sleeve shows any cuts or cracks (as shown by arrow), please stop driving your vehicle and immediately contact AEV for a replacement part to be expedited to your location.

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- 2) Illustration “B” is the sleeved web style seat belt assembly that must be installed on all vehicles affected in this Recall.



A

CABLE TYPE BELT



B

REPLACEMENT TYPE BELT