#PI0790: G4500 Front Suspension Bounce - (Aug 22, 2012)

Subject: G4500 Front Suspension Bounce

Models: 2011-2012 Chevrolet Express Cutaway 4500 Model
2011-2012 GMC Savana Cutaway 4500 Model
Equipped with 6.6 Duramax™ Diesel Engine (RPO LGH) and
14,200 lb GVW Rating (RPO C7I)

Condition/Concern

Some customers may comment on front suspension bounce under full throttle acceleration from
a standstill and/or the front end sits low.

This condition may be due to the design of the front springs and shocks absorbers.

Recommendation/Instructions

Replace both of the front springs and shock absorbers with the new design.

Parts Information

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
<th>Qty.</th>
</tr>
</thead>
<tbody>
<tr>
<td>22875261</td>
<td>Front Spring</td>
<td>2</td>
</tr>
<tr>
<td>19257310</td>
<td>Front Shock Absorber</td>
<td>2</td>
</tr>
</tbody>
</table>

Warranty Information

For vehicles repaired under warranty, use:

<table>
<thead>
<tr>
<th>Labor Operation</th>
<th>Description</th>
<th>Labor Time</th>
</tr>
</thead>
</table>

© 2012 General Motors. All rights reserved.
| E3027 | Front Spring Replacement-Both Sides | Use Published Labor Operation Time |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.